

CITY OF GUSTINE

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GUSTINE CA 95322

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www.cityofgustine.com



APPLICATION FOR UTILITY SERVICE- PLEASE PRINT

Full Name as it appears on identification of applicant: _____ CADL#: _____

Name of Co-applicant (if applicable): _____ CADL#: _____

Service Address (including apt or unit number if applicable): _____

Mailing Address for ALL correspondence regarding the account: _____

Daytime phone: _____ Mobile phone: _____ Email: _____

By signing, I am declaring that I do not, to my knowledge, have a previous account with the City on which I owe any delinquent amount. If the City finds I do have a previous delinquent account, I understand that the City will transfer all past due amounts to this account and that this debt will become part of my current account and I may be shut off if I do not pay that debt.

By signing, I am acknowledging that I understand that:

- A deposit in the full amount required by the City must accompany this request before service can begin.
- Accounts with 12 consecutive payments made on time will be reviewed quarterly. The deposits will be applied to the account balance at the time of review. If the balance is zero, a credit is issued to the account. Cash or check is NOT issued.
- Unless otherwise noted on the bill as an exception, payment for utilities is due by the 15th of each month.
- The due dates for payments may change and these will appear on the bill. I am responsible for reading my bill and making payments under the guidelines supplied in my bill.
- After the 15th of the month, the account is considered Past Due and a late charge is assessed on balance.
- Monthly bills list any Past Due amounts as well as the deadline for payment of the Past Due and Penalty. ***If payment on past due and penalty is not received by the date listed on the bill, the water service will be shut off.***
- On the date of disconnect for nonpayment, a shut off fee is applied to the account and must be paid, along with the Past Due, in order to reconnect service. Once shut off, customers must pay in cash, money order or credit card (in person with ID) to be reconnected. Only City personnel are to turn the water back on and customers can be charged with theft of utility for doing so.
- The City Council establishes and approves utility rates as well as fee schedules for shut-offs, reconnections and insufficient funds for checks; and any approved changes in the future will be applied to this account.
- If I am shut off for nonpayment, my account remains active for only one more billing cycle. At that time, the City will inactivate my account. To reestablish service at that address, I must pay a new deposit at the rate established by the City.
- I/we are responsible for this account until such time the City receives notification of departure of the address. The City will make that departure effective on the date it receives that notice from me. ***The responsibility to disconnect my service is entirely mine*** and NOT that of the City, the next tenant, the owner of the property or any other party. The City will provide a confirmation number of my shut off and I am responsible for retaining that number should any dispute arise.
- If there is a deposit left on my account upon disconnect, that will be applied to the final bill. If a balance remains, that payment will be made via check through the normal City check-writing timelines following the final meter read. If I move to another Gustine address, the City reserves the right to transfer any remaining deposit as a deposit on my new address.
- On single named accounts, I must make a request in writing to the City to add someone to the account. I understand that if my spouse is not listed on the account that he/she may not receive information on the account.
- Accounts are limited to two individuals listed on the account. Both the Applicant and the Co-Applicant will be held financially responsible if the account is sent to Collections.

Applicant Signature: _____ Date: _____

Co-Applicant Signature: _____ Date: _____

Signature of staff member receiving form: _____ Date: _____